

## **Immunisation Error Leads to Improved Practice**

Brad complained that his two-year-old child had been given a vaccine meant for an older child. He complained about the clinic and the nurse who administered the injection.

As soon as the nurse realised that he had administered the wrong vaccination, he completed an incident form, reported the error to his supervisor, and informed Brad, inviting him to come back to the clinic to discuss the error.

Brad did go back to the clinic to discuss the error but was not satisfied with the outcome.

The HCSCC assessed the complaint. As a result of the incident the clinic had revised its practices so that vaccinations can now only be given once a doctor has given clearance.

Given this outcome, no further action was taken in relation to the clinic.

While the HCSCC noted that there were no adverse outcomes for the child involved, and recognised that all appropriate steps were taken by the nurse once his error had been identified, the incident was referred to the Nursing and Midwifery Board for noting and investigation as it raised questions of practice.