

If You're Not Happy
with your service...

TALK UP!



The NDIS is here to help
you receive the specific
services that you need.

Did you know that you
have the right to look for
and choose the help
you need?

If you are not happy with
your service, you can make
things change by "Talking
Up" and telling someone.

HERE ARE SOME STEPS TO FOLLOW...

- TALK UP! Tell someone if you feel safe to do so.

You can talk to:

- The person who works/visits with you regularly.
- Your family or an advocate.
- The manager of your service.

OR YOU CAN...

Talk directly to Health and Community Services Complaints Commission staff.



Phone the Health and Community Services Complaints Commission.

Call 8999 1969 or

If you use the National Relay Service, call 133677



Email HCSCC@nt.gov.au



Fill out a complaint form at www.HCSCC.nt.gov.au



Write to us at: HCSCC

GPO Box 4409

Darwin NT 0801

IF YOU FEEL THREATENED OR UNSAFE...
Call the Police on "000"

