

If you're Not Happy
with your service...

TALK UP!

The NDIS is
here to help
you receive
the specific
services that
you need.

Did you know
that you have
the right to
look for and
choose the help
you need?

If you are not
happy with
your service,
you can
make things
change by
"Talking Up"
and telling
someone.

HERE ARE SOME STEPS TO FOLLOW...

- TALK UP! Tell someone if you feel safe to do so. You can talk to:
 - The person who works/visits with you regularly.
 - Your family or an advocate.
 - The manager of your service.

OR YOU CAN...

Talk directly to Health and Community Services Complaints Commission staff.



Phone the Health and Community Services Complaints Commission.

Call 8999 1969 or

If you use the National Relay Service, call 133677



Email HCSCC@nt.gov.au



Fill out a complaint form at www.HCSCC.nt.gov.au



Write to us at:

HCSCC
GPO Box 4409
Darwin NT 0801

**IF YOU FEEL THREATENED
OR UNSAFE...**

**Call the Police
on "000"**



Health and Community Services
COMPLAINTS COMMISSION



Magpie Goose
Publishing



NORTHERN
TERRITORY
GOVERNMENT